# **IAV-OLIS Life Insurance Seminar**

# Life Insurance Products in Japan

November 23, 2016 Tohru Okayasu

- Introduction—Current Life Insurance Industry in Japan
- Life Insurance Products in Japan—Individual Insurance
- Life Insurance Products in Japan—Group Insurance

# Introduction—Current Life Insurance Industry in Japan

- Japan's population—about 127 million (as of April 2016)
- Japan's GDP—about 500 trillion yen (2015)
- Japan's life insurance status—the world's second largest market after the US
- Premium income of 37, 700 billion yen:

Individual insurance Individual annuities Group insurance Group annuities (FY2015)

- 25,600 billion yen
- 4,700 billion yen
- 1,100 billion yen
- 4, 600 billion yen

# Introduction—Current Life Insurance Industry in Japan (continued)

- Individual insurance accounts for at least 60% of premium income
- Similar trend is seen in recent years

#### **Breakdown of Premium Income**

(billion yen)

Fiscal Year	Total Premium Income	Individual Insurance	Individual Annuities	Group Insurance	Group Annuities	Others
2010	34,454	20,447	4,802	1,115	3,812	4,275
2011	36,289	22,734	4,679	1,114	3,925	3,835
2012	37,140	24,099	4,374	1,109	3,683	3,874
2013	34,738	22,721	4,312	1,112	3,851	2,739
2014	37,222	24,546	5,154	1,119	4,175	2,226
Y/Y (%)	107.2	108.0	119.5	100.6	108.4	81.3

# Introduction—Current Life Insurance Industry in Japan (continued)

 Tied agents have been on a declining trend but the decline bottomed out recently.

#### Number of Member Companies and Agents/Agencies

Fiscal	Member	Number of Sales Force (in thousands)					
Year	Companies*	Tied Agents	Agencies	Sales Reps at Agencies			
2010	46 (5)	240	102	989			
2011	43 (5)	236	99	1,005			
2012	43 (5)	233	96	1,011			
2013	43 (5)	228	91	1,015			
2014	42 (5)	227	94	992			

\*Numbers in parentheses are those of mutual companies. As of the end of the fiscal year.

#### Reference: Member Companies with Foreign Participation\* (As of the end of December 2015)

Domestic	Companies with Fore	Branch Offices of Foreign Companies	
AEGON Sony Life	Crédit Agricole Life	NN Life	Aflac
AIG Fuji Life	Gibraltar Life	Prudential Life	Cardif Assurance ∀ie
Allianz Life	Manulife Life	PGF Life	Zurich Life
AXA Life	MassMutual Life		
AXA Direct Life	MetLife		
*Femilien stales of FO%	-	-	

\*Foreign stake of 50% or more

Source: The Life Insurance Association of Japan

### Recent Trend - Individual Insurance

 The number of policies in force has been on a declining trend but finally stabilized.

#### New Policies and Policies in Force for Individual Insurance

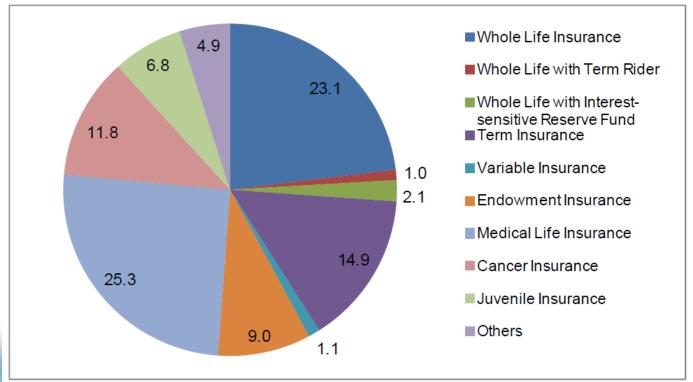
(Number: million, Amount: billion yen, Y/Y: %)

Final		New Po	olicies		Policies in Force				
Fiscal Year	Number		Amo	Amount		Number		Amount	
Tear		Y/Y		Y/Y		Y/Y		Y/Y	
2010	15.86	102.2	62,992	106.2	121.91	104.2	879,596	97.4	
2011	16.22	102.3	65,601	104.1	127.20	104.3	865,346	98.4	
2012	19.67	121.3	71,345	108.8	136.01	106.9	861,651	99.6	
2013	18.99	96.5	66,836	93.7	143.88	105.8	857,540	99.5	
2014	19.39	102.1	67,431	100.9	151.73	105.5	857,432	100.0	

\*The number includes converted contracts, and the amount reflects the net increase arising from the conversion.

#### Recent Trend –New Business (Individual Insurance Policies)

Main products are whole life and medical life insurance.

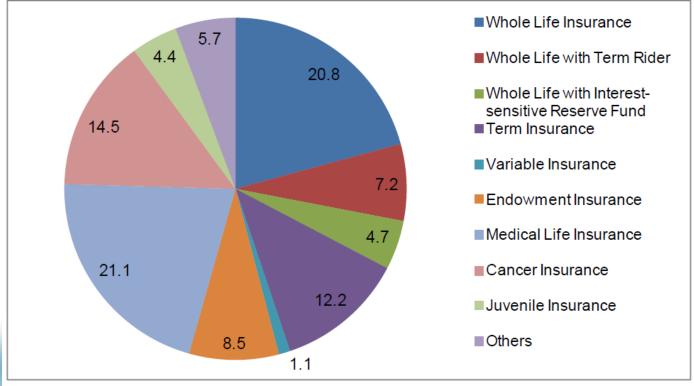


Percentage Distribution of Individual Insurance by Type (Number of New Policies)

\*Excluding converted contracts

- Recent Trend—Individual Insurance Policies in Force
  - Whole life and medical life account for large percentages but whole life with a term rider, which used to be a major product, still takes up a large share.

#### Percentage Distribution of Individual Insurance by Type (Number of Policies in Force)



Source: The Life Insurance Association of Japan

#### Recent Trend—Individual Annuities

The number of policies in force is almost flat.

#### New Policies and Policies in Force for Individual Annuity Insurance

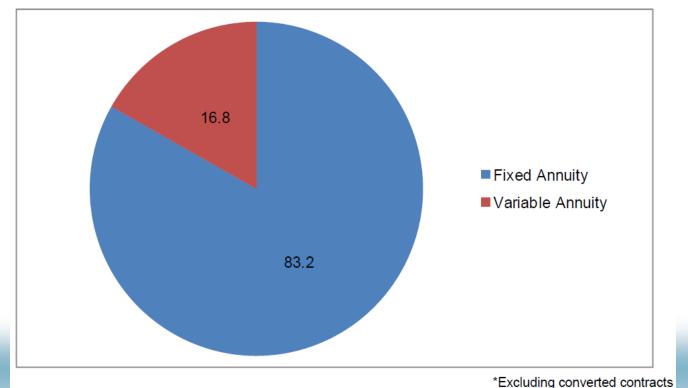
(Number: million, Amount: billion yen, Y/Y: %)

Fiend		New Po	olicies		Policies in Force				
Fiscal	Number		Amo	Amount		Number		Amount	
Year		Y/Y		Y/Y		Y/Y		Y/Y	
2010	1.44	88.5	6,894	83.8	18.98	103.5	95,710	101.6	
2011	1.58	110.0	7,899	114.6	19.75	104.0	98,915	103.3	
2012	1.65	103.9	8,563	108.4	20.42	103.4	103,518	104.7	
2013	1.50	91.4	8,003	93.5	20,47	100.2	103,788	100.3	
2014	1.59	106.0	8,632	107.9	20.50	100.1	104,131	100.3	

\*The number includes converted contracts, and the amount reflects the net increase arising from the conversion.

## Recent Trend—New Business (Individual Annuities)

• Fixed annuity accounts for more than 80%.

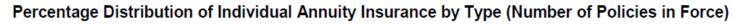


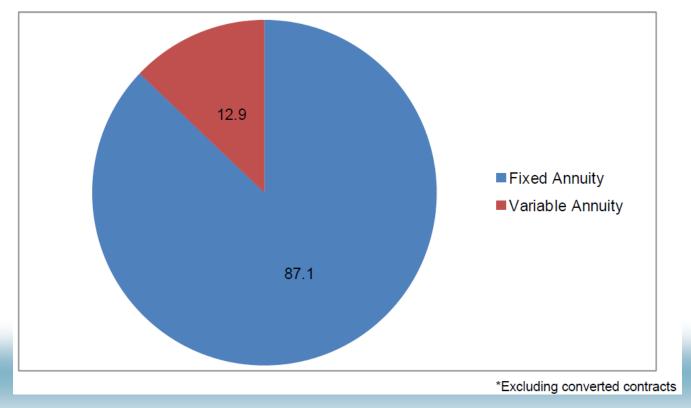
Percentage Distribution of Individual Annuity Insurance by Type (Number of New Policies)

Source: The Life Insurance Association of Japan

### Recent Trend—Individual Annuities in Force

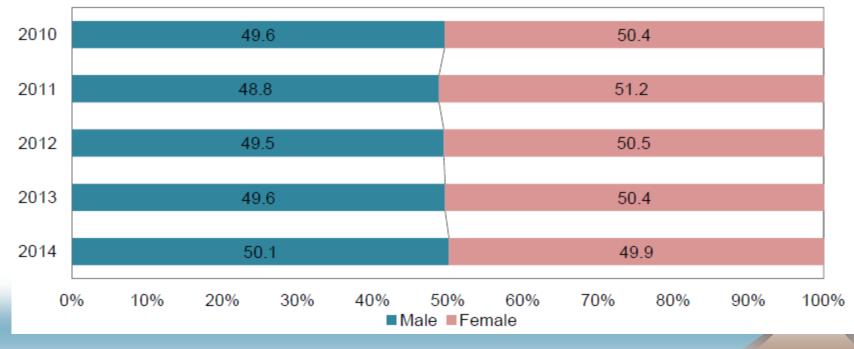
• Fixed annuity also accounts for more than 80% of polices in force.





- Recent Trend—New Business (Individual Insurance Policies)
  - The composition ratio is almost the same between male and female.

#### Changes in Composition Ratio of Individual Insurance by Gender (Number of New Policies)

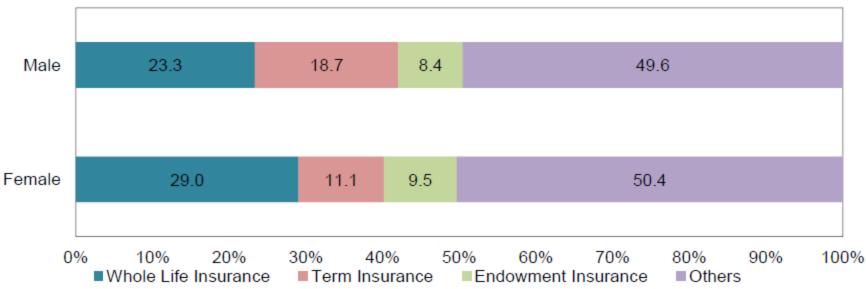


Source: The Life Insurance Association of Japan

#### Recent Trend—New Business (Individual Insurance Policies)

 The composition ratio of term insurance is greater for male and whole life insurance for female.

#### Composition Ratio of Individual Insurance by Type in FY2014

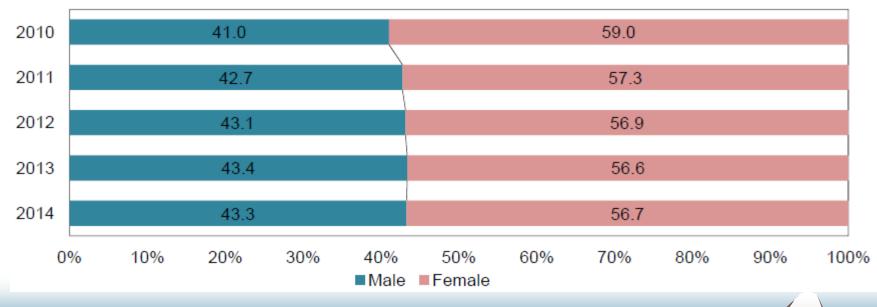


(Number of New Policies by Gender)

### Recent Trend—New Business (Individual Annuities)

Female's composition ratio to new policies is slightly greater.

#### Changes in Composition Ratio of Individual Annuity by Gender (Number of New Policies)



#### Recent Trend—New Business (Individual Insurance Policies)

New policies for young and old age brackets are increasing.

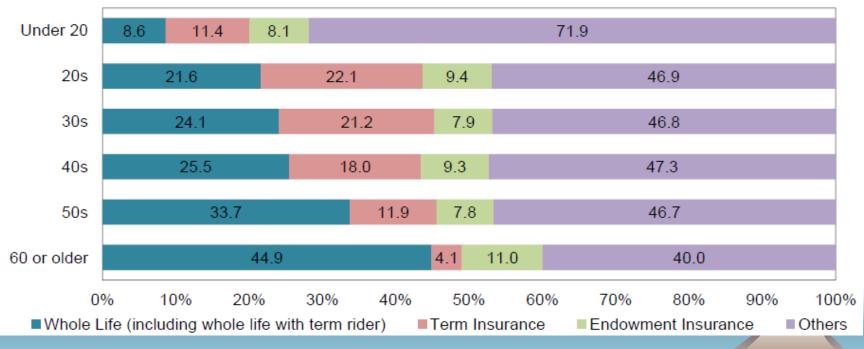
#### Changes in Composition Ratio of Individual Insurance by Age (Number of New Policies)



Recent Trend—New Business (Individual Insurance Policies)

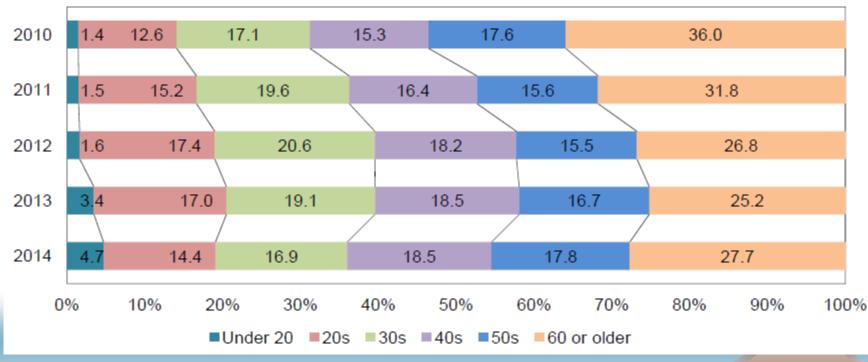
Whole life insurance (savings nature) rises as age increases.

#### Composition Ratio of Individual Insurance by Type in FY2014 (Number of New Policies by Age)



Source: The Life Insurance Association of Japan

- Recent Trend—New Business (Individual Annuities)
  - Older persons (aged 60 and over) account for a large share.

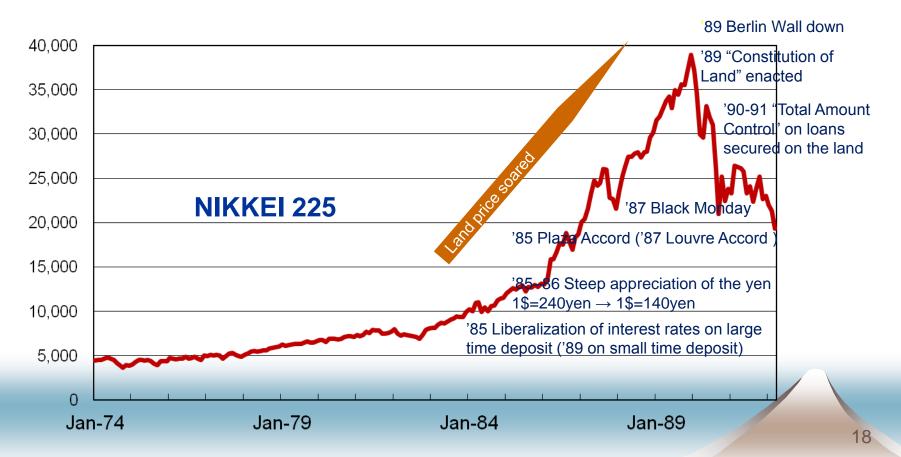


Changes in Composition Ratio of Individual Annuity by Age (Number of New Policies)

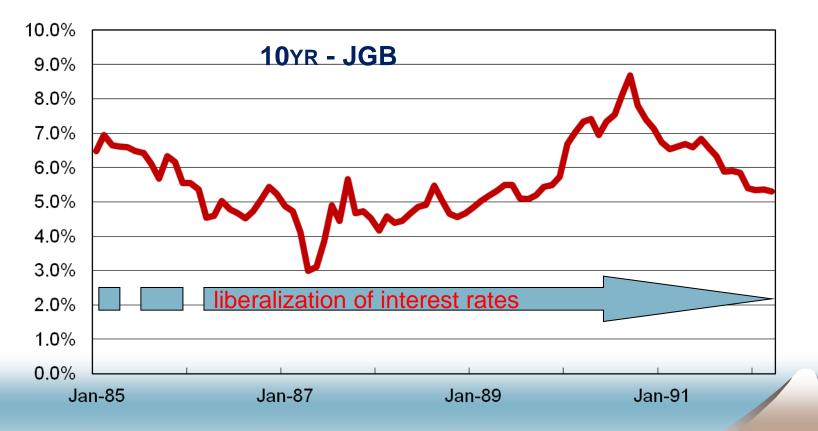
Source: The Life Insurance Association of Japan

### Changes in Individual Insurance—Before 1990

Significant rises in stock prices

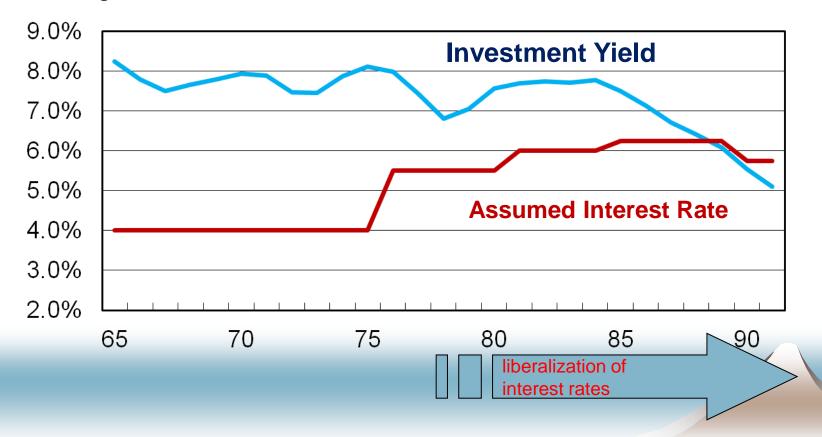


- Changes in Individual Insurance—Before 1990
  - 10-year JGBs trended at around 5%.



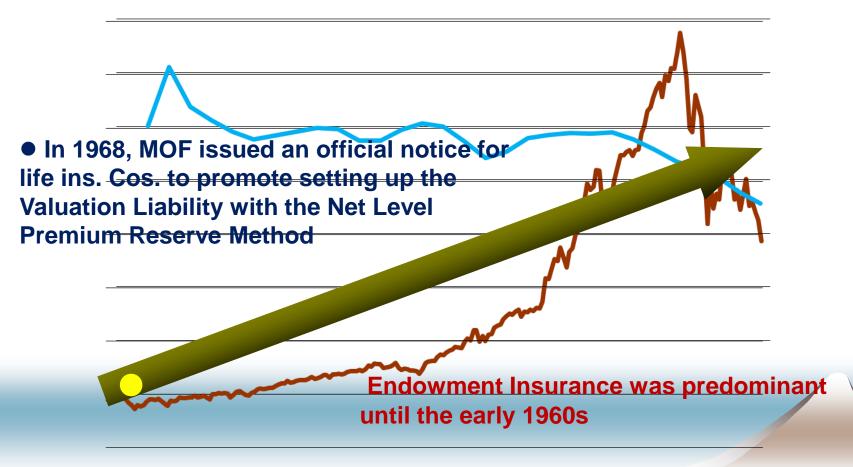
Changes in Individual Insurance—Before 1990

 While interest rates declined, assumed interest rates edged higher.



### Changes in Individual Insurance—Before 1990

Endowment insurance was the major product until early 1960s.



### Changes in Individual Insurance—Before 1990

Endowment with term was the major product in 1960s and 1970s.



### Changes in Individual Insurance—Before 1990

 In 1970s, cancer insurance was introduced and sickness and hospitalization benefits were sold as riders.



Changes in Individual Insurance—Before 1990

 In 1980s, whole life with term was sold with sickness and hospitalization riders.

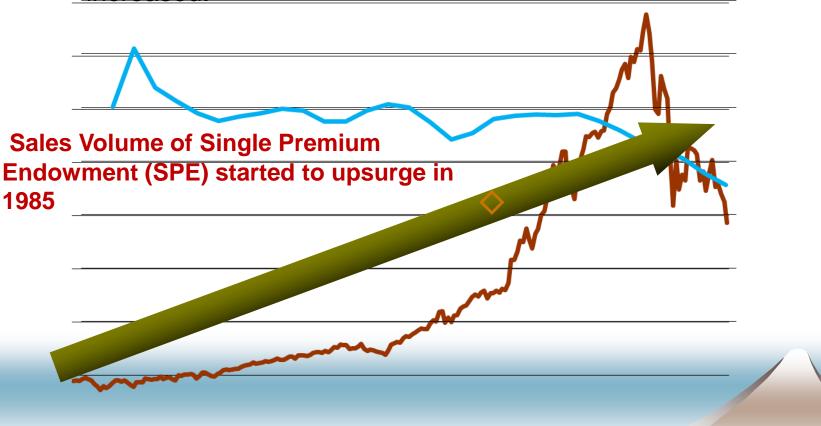


### Changes in Individual Insurance—Before 1990

 Shifted from endowment to endowment with term, then to whole life, as products with profits.



- Changes in Individual Insurance—Before 1990
  - Since around 1985, sales of single premium endowment (SPE) increased.



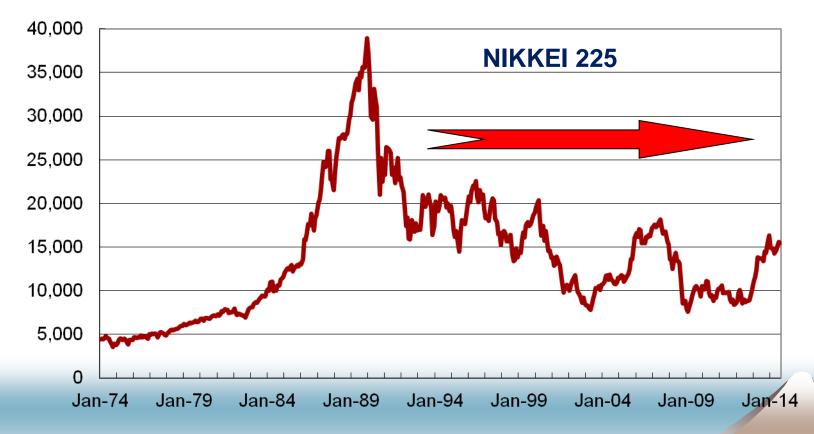
Changes in Individual Insurance—Before 1990

 In 1989, MOF (current FSA) started to work on the revision of the Insurance Business Act (revised in 1996).



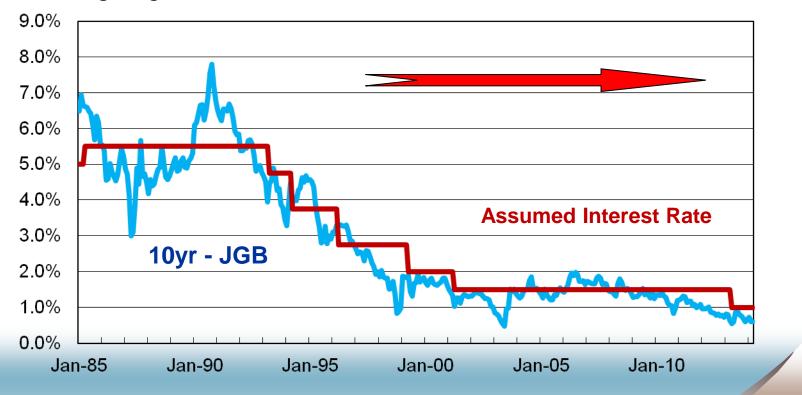
Changes in Individual Insurance—1990 and onwards

Stock prices were sluggish after the bubble burst (1990).



Changes in Individual Insurance—1990 and onwards

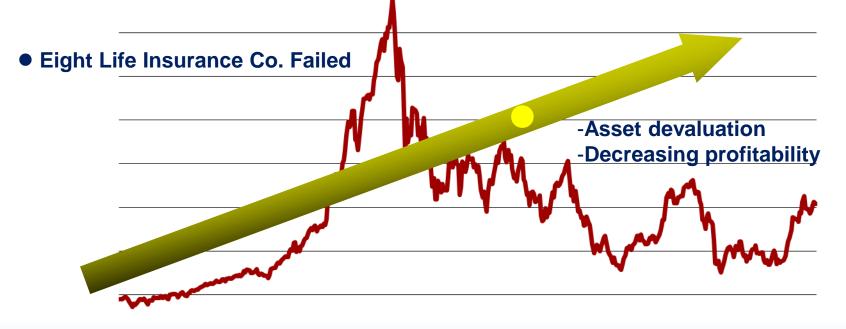
 Interest rates declined gradually with assumed interest rates also going down.



- Changes in Individual Insurance—1990 and onwards
  - Revision of the Insurance Business Act in 1996



- Changes in Individual Insurance—1990 and onwards
  - Eight life insurance companies have failed since 1997 after the revision of the Insurance Business Act.



### Individual Insurance—Other Topics

- After World War II, insurance was sold mainly by widows
- Initially, sales agents were dedicated to only one company (there were only tied agents).
- Almost uniform insurance premiums (difference was whether with or without dividends) and uniform policyholder dividends applied until the Big Bang liberalization of the financial sector in Japan (1996 revision of the Insurance Business Act).
- Responding to low interest rates
- Toward products that appeal to customers

### Life Insurance Products in Japan—Group Insurance

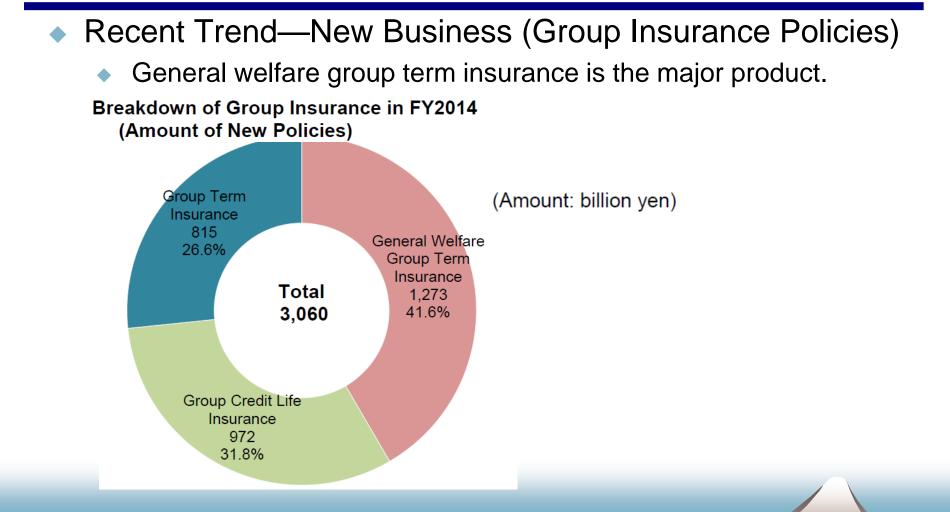
Recent Trend—New Business (Group Insurance Policies)

The number of policies in force are almost flat.

#### New Policies and Policies in Force for Group Insurance

(Number: million, Amount: billion yen, Y/Y: %)

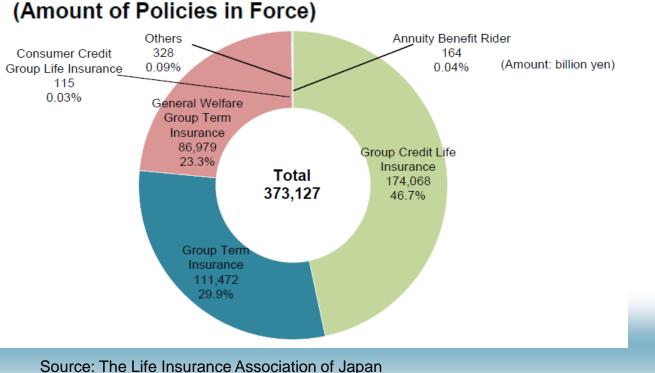
		New P	olicies		Policies in Force			
	Number of Insured		Amo	ount	Number of Insured		Amount	
		Y/Y		Y/Y		Y/Y		Y/Y
2010	0.41	89.8	2,482	84.8	40.12	98.9	371,519	99.6
2011	0.33	79.6	3,021	121.7	39.55	<mark>98.6</mark>	370,330	99.7
2012	0.31	96.0	3,041	100.7	39.19	99.1	370,112	99.9
2013	0.70	221.4	4,479	147.3	39.34	100.4	371,288	100.3
2014	0.49	69.9	3,060	68.3	39.18	99.6	373,127	100.5



Source: The Life Insurance Association of Japan

### Recent Trend—Group Insurance Policies in Force

Group credit life insurance accounts for a large share.



#### Breakdown of Group Insurance in FY2014

- What is group insurance?
  - Contract between Group and Insurance Co.
  - The insured are members of the Group and well administrated by Group
  - Typically, yearly renewable insurance

## Group Insurance History

- 1934 : Introduced in Japan
- 1934-46 : Monopolized by Nippon Dantai Life
- 1947 : Most of other carriers authorized after the announcement of the Antitrust Act
- 1951-90s : Strictly regulated by the regulator
- 2000- : Partially deregulated
  - Non-participate type developed
  - Dividend rates determined by each company

### Group Insurance Products

- Group Term Life Insurance
- Group Welfare Term Life Insurance
- Group Credit Life Insurance
- Group Consumers' Credit Life Insurance
- Group Endowment Insurance
- Group Whole Life Insurance
- Group Life Insurance for Dependents of Handicapped Persons
- Other Type of Group Insurance
  - Group Medical Insurance
  - Group Disability Insurance

#### Group Insurance Products

Product	Purpose	Policy Holder	Insured	Beneficiary
Group Term Life Insurance	To cover the cost of living for the bereaved in case the employee dies.	A Company (Premium is usually paid by the employee sometimes with some matching from the company)	Employees (Usually voluntary employees who want the coverage)	Employees
Group Welfare Term Life Insurance	To cover the welfare cost like retirement allowance at the employee's death of the company	A Company (Premium is paid by the company)	Employees (Usually all of employees or those in the same criteria of ages/years/etc.)	The company
Group Credit Life Insurance	To cover the balance of housing loan in case the borrower dies.	A Credit bank, etc. (Premium is paid by the bank. However it is usually transferred to the borrower through the fee of the loan)	Borrowers (Usually all of borrowers)	Borrowers

Characteristics of Group Insurance

- Many individuals covered by 1 policy
- Underwriting group rather than individual
- Lower premium rate applied
- Experience premium rate method
  Dividend paid / Discount premium rate applied

## Group Insurance—Other Topics

- Sales by dedicated teams
- Relationships with holding companies
- Sales based on "share methods" (same insurance premiums, same policyholder dividends)

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